

MOHAMED FIZAL

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PROFESSIONAL SUMMARY

IT Administrator with 11+ years of experience in network support, system administration, and IT infrastructure management. Skilled in Sophos & Cyberoam firewall, Active Directory, VMware, and backup solutions. Experienced in handling hotel IT environments and end-user support with minimal downtime.

TECHNICAL SKILLS

Networking	LAN, WAN, TCP/IP, DNS, DHCP
Firewall	Sophos, Cyberoam
Servers	Windows Server, AD, GPO, DHCP
Virtualization	VMware
Backup	Veeam
Software	Antivirus,Sql,Hotspot,MS Outlook,WINHMS,Unipro,Lucid,Tally
Hardware	Servers,Switches,Laptops,Tabs,Routers,Desktop,Printers,CCTV

PROFESSIONAL EXPERIENCE

IT Administrator – Hotel Blossoms (2018 – Present)

- Managed LAN/WAN network for 50+ users • Configured Sophos Firewall (VPN & policies) • Administered Active Directory • Provided L1/L2 support • Managed WiFi billing, CCTV & EPABX Software

EDP Administrator – PLA Group (2017 – 2018)

- Installed WINHMS software • Managed MS SQL Server • Maintained backups • Handled network & printer issues

System / Server Administrator - Femina Group (2014 – 2017)

- Managed domain environment • Provided network support • Worked with Cyberoam firewall • Wireless Antenna

Customer Support Engineer - AIT (2012 – 2014)

- OS installation & troubleshooting • Hardware support • Motherboard Troubleshooting

EDUCATION

Diploma in ECE – Infant Jesus Polytechnic,B.Sc IT (Pursuing)

LANGUAGES

Tamil,English